

User Test No.5

1.

Features:

- Bottom bar shows location, monument (places of interest), speech box (messaging), and profile
- The arrow shows where you currently are
- Icons, show different access needs: wheelchair, toilets, not sure what the eye and sound or BSL icons are
- Take me home has understandable layout
- Would want to set preferences for colour so is good to know it will be in the profile section

Colours seem good for my colour blindness

Could include: would be good to have night time settings enabled

Overall: understand the prototype is for people with accessibility issues

2.

- Click on the venue page
- Scroll through venues
- Find the venues that are with the wheelchair icons for guidance

Rating: 4

3.

- Go to the community page for real-time journeys
- Warnings on the journey planner
- Yellow warning boxes are clear
- However, you only want this warning when they are applicable

Rating: 5 – I didn't have to look for the information, just be planning your journey you see the warnings and alerts

4.

- Go to venue page
- Venue details
- Can see the comments and also where to read more
- Would be even clearer to put them in a separate review area

Rating: 4

5.

- As a mapping tool it is best that it mimics other mapping tools people are used to
- Then it will be second nature
- Then a layer on top of that to make it unique to accessibility
- For venue details could it click through to the venue website or resources
- Where it states a sensory map could it then guide you to that map online
- Allow the institutions to submit their own profile and external links
- Is a specialist topic app which is very unique to other apps which is great!
- Real-time community comments to pop up through your planned journey