

User Test No.3

1.

- Click take me home
- One option to click
- Leave and arrive time buttons good
- Tells you about the step free platform and shows the map

Features:

- Really like the take me home feature
- It is very clear
- Symbols are clear
- Journey time useful
- The information has all the things I'm looking for
- Use an arrow instead of the line and dot for transport route
- Wheelchair icon takes you to what's around you

Venue information:

- Clear information
- Simple and easy
- Appreciates the user comments
- Very useful wheelchair space info for the toilet
- Pleasant
- Easy to read font size
- Black on white background is great for ease of reading

'side roads usually quiet' good to help with sound stimulation

Enjoys layout of venue page

- Symbols are really interesting and helpful
- Venue link well to the icons

Could include:

- Make sure its adaptable for different colour screens and font size
- Access preferences and assistance, needs more clarity on the differentiation
- Community page: community recommended venues and routes whereas on profile they should be your personalised ones
- Icon glossary on profile page

Overall: Understands that the prototype is catered for disabled individuals but it can also be used by everyone

2.

Go to venue page:

- type in location and click plan journey
- Filter these results for the wheelchair user
- Simple use

Rating: 4 - very easy to use but a little confused over the list symbol

3.

Go into the community box to see real time alerts

- Add in more obviousness of the real-time journey

Rating: 3 - filter these by the location

4.

- Comments are easy to see for the venue
- You can do the same for toilets too

Rating: 5

5.

Functionality: all good

- Can't think of anything extra
- Font is the easiest
- Buttons are so easy to see